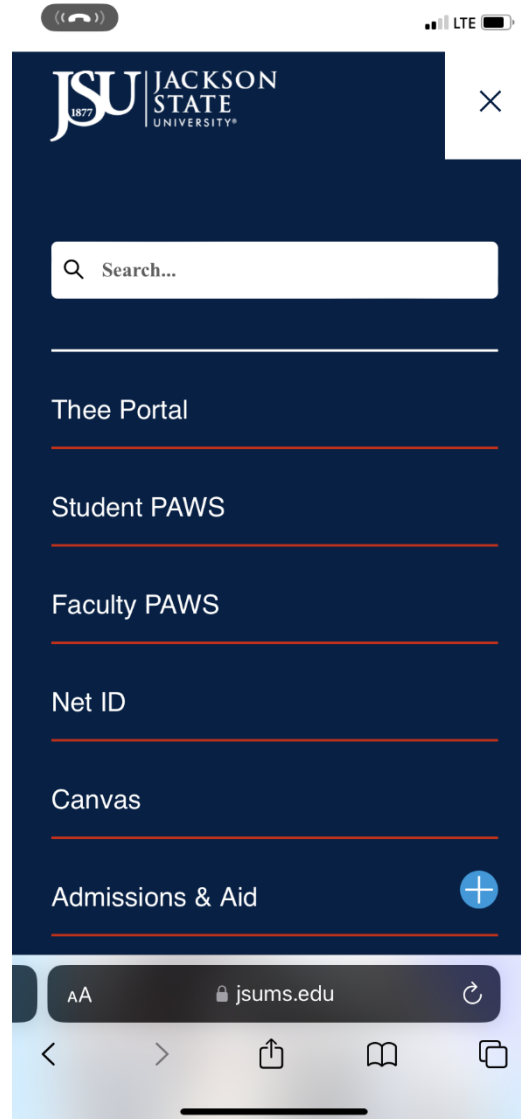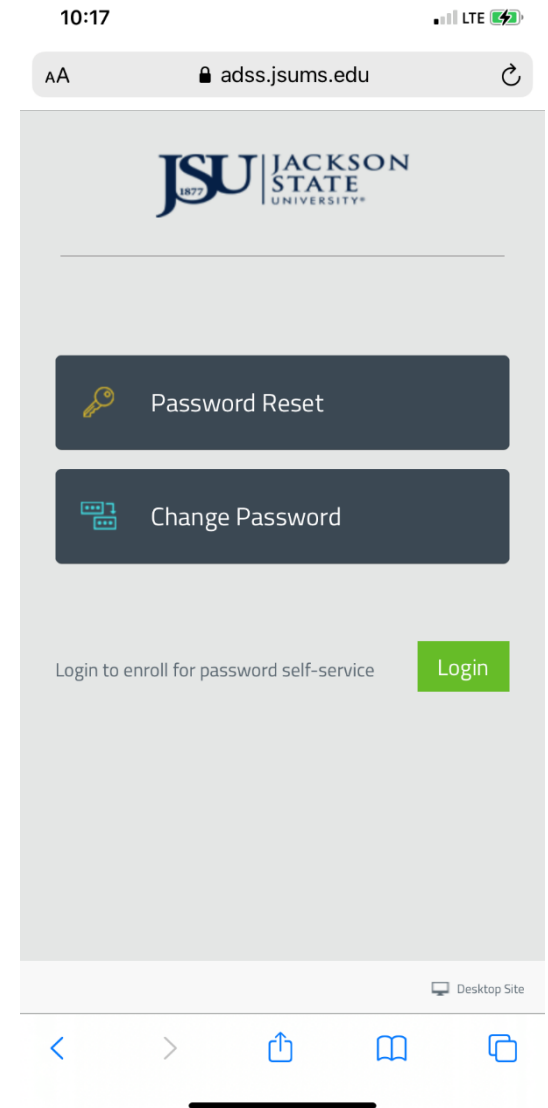Open your browser and go to the JSU homepage (www.jsums.edu)

Touch the Menu ☰ in the top Right and select Net ID

Select the "Password Reset" button

Type your JNumber for the username then the six digit captcha the select Next

Select DUO Security if you are enrolled or Email Verification

If you select DUO, now select your preferred authentication method.

10:18   .ıll LTE 🔋

AA   🔒 adss.jsums.edu   ↻

User Verification   Next

J00000000

(Example : Jsmith)

ONE ⌄

249513

249513   ↻ 🔊

10:19   .ıll LTE 🔋

AA   🔒 adss.jsums.edu   ↻

Identity Verification   Next

🕐 04:23

⦿ Duo Security

◯ Email Verification

--- Select Email ID --- ⌄

529761

529761   ↻ 🔊

10:19   .ıll LTE 🔋

AA   🔒 adss.jsums.edu   ↻
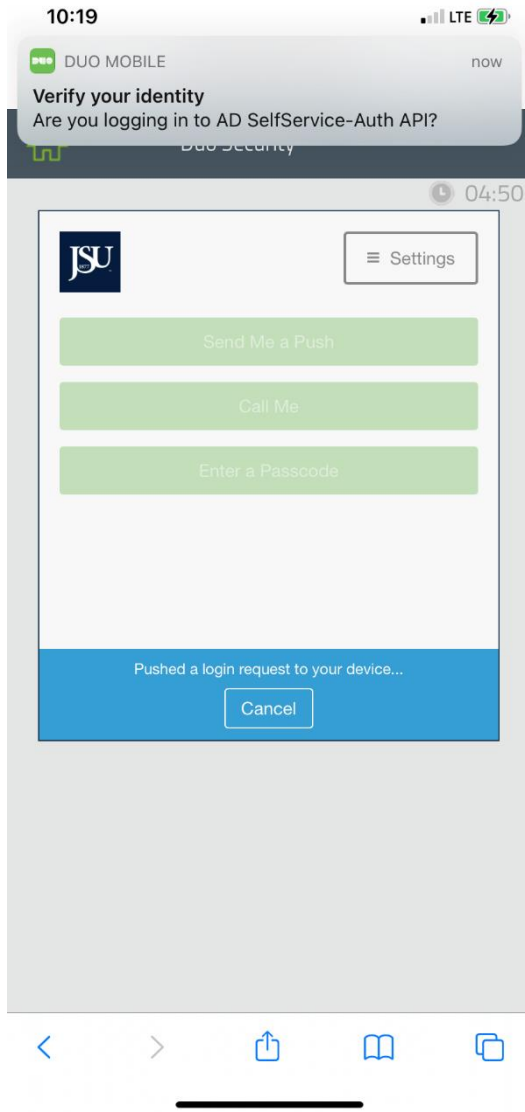
Duo Security

🕐 04:55

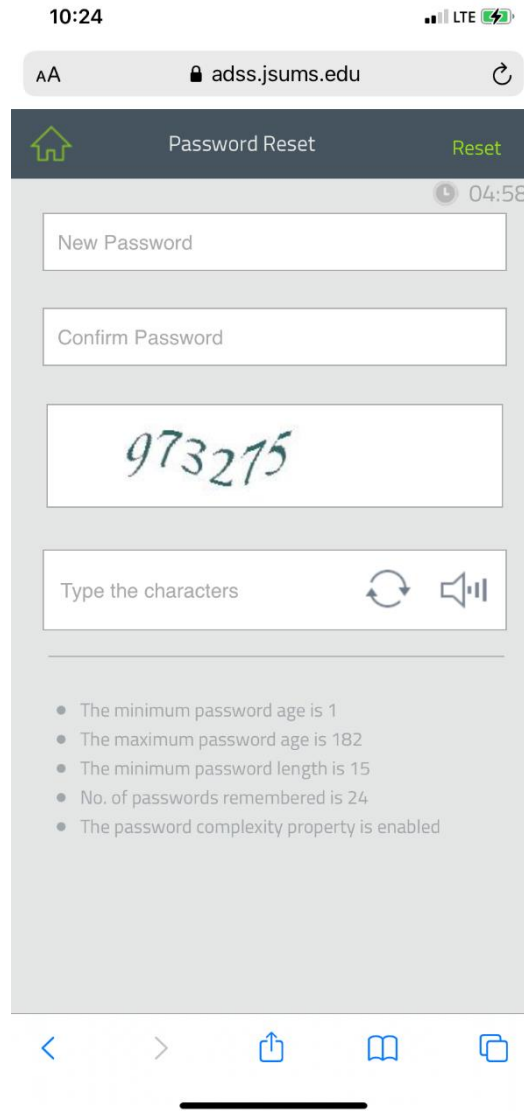JSU   ☰ Settings

Send Me a Push
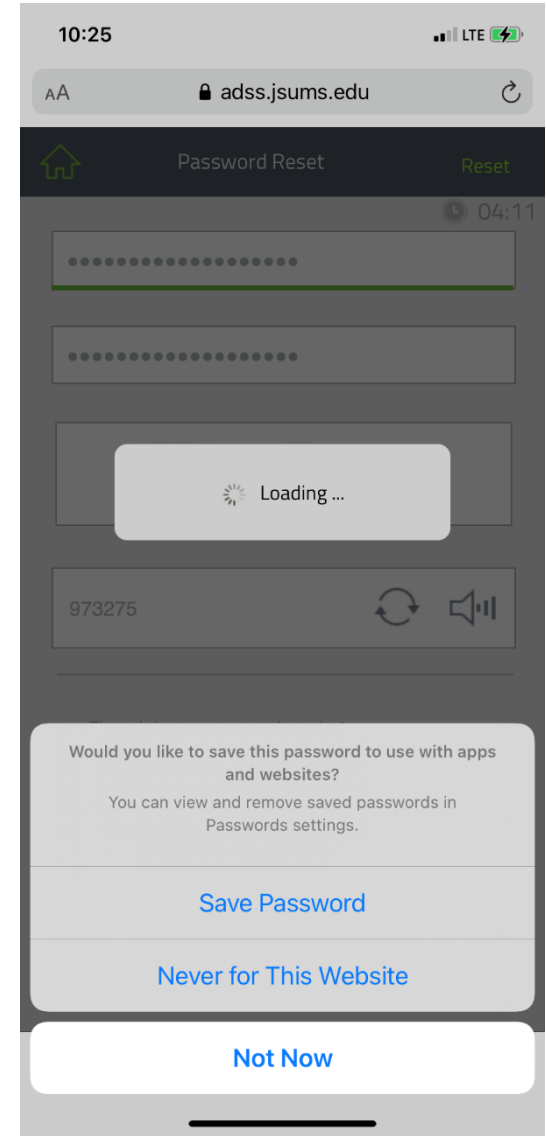
Call Me

Enter a Passcode
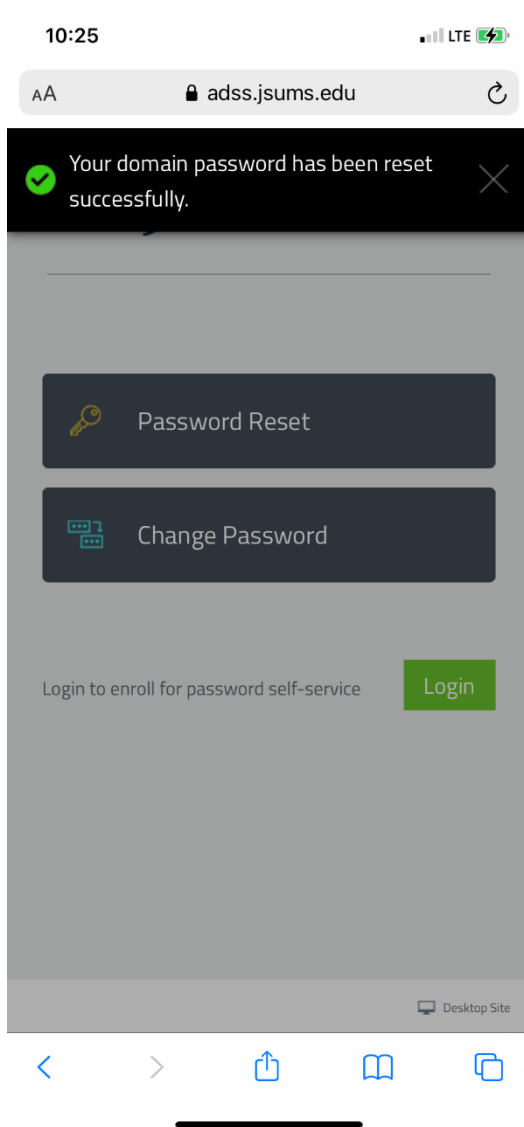
Approve the DUO notice.

Type your new NetID password in both boxes then type the six-digit captcha then select Reset
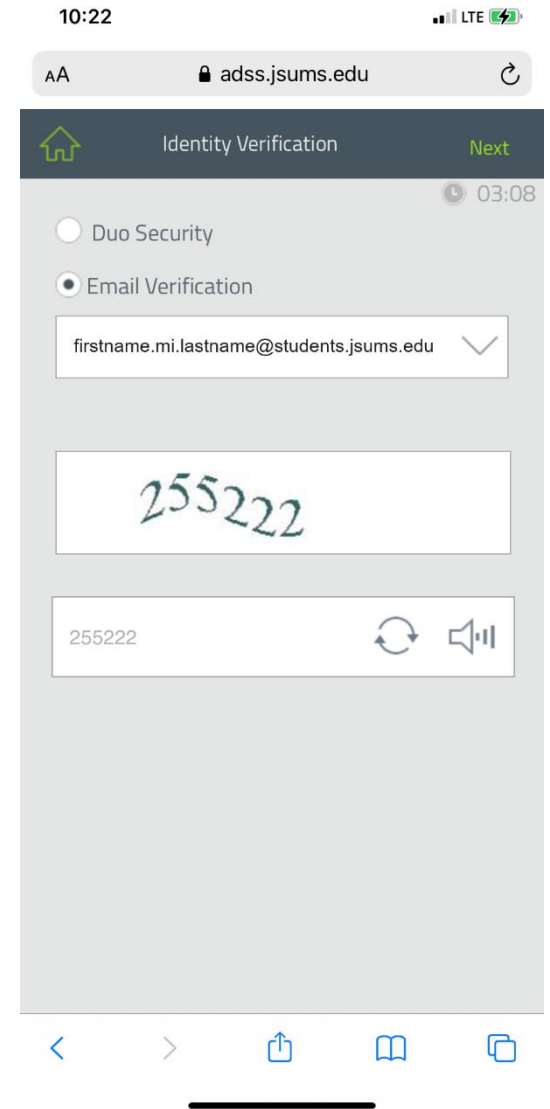
Select "Never for This Website".
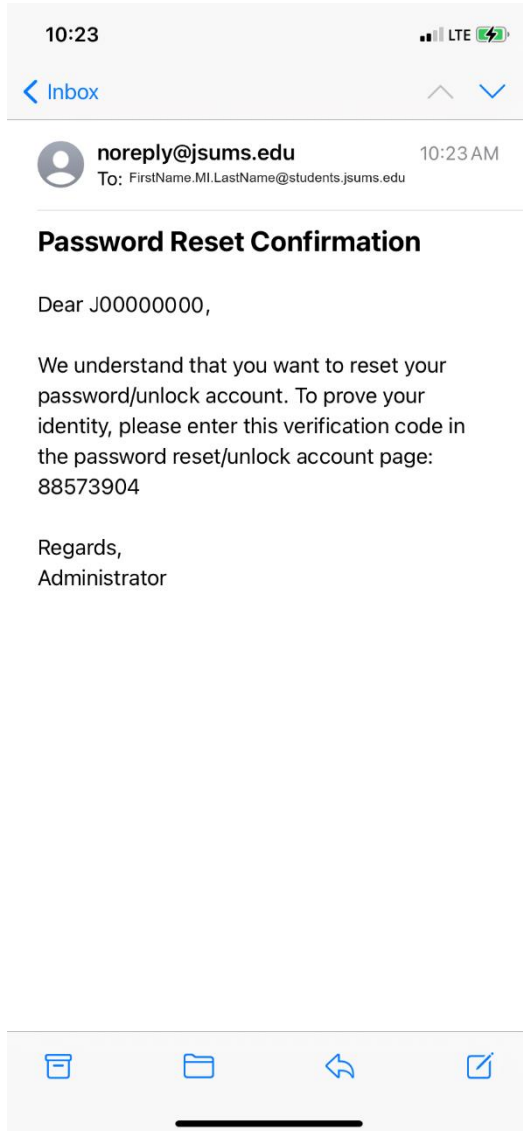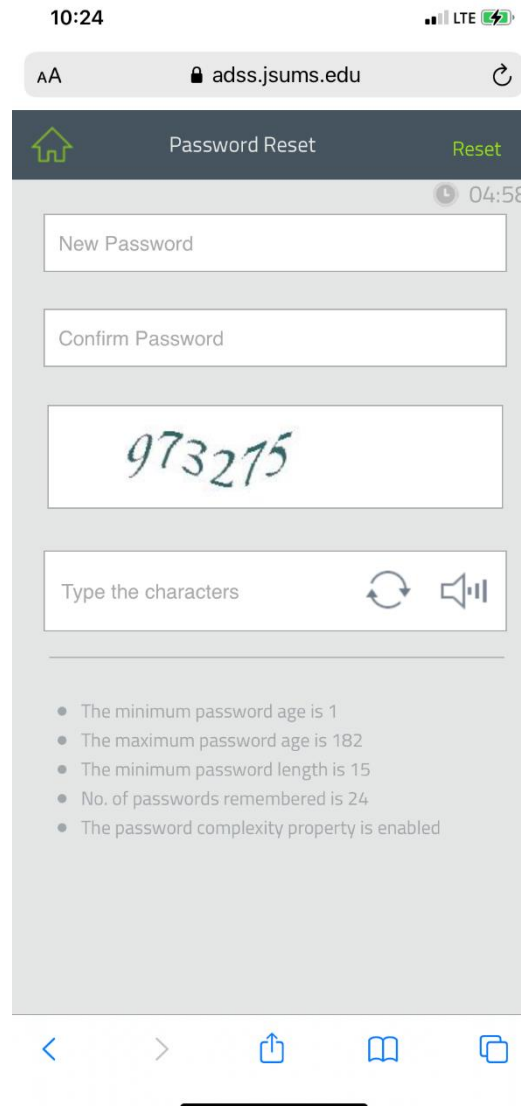
Your NetID password was successfully reset.

Select your email account then select "Next"

EMAIL authentication option

Copy the confirmation code from your JSU email account.

10:23   LTE

< Inbox

noreply@jsums.edu   10:23 AM
To: FirstName.MI.LastName@students.jsums.edu

Password Reset Confirmation

Dear J00000000,

We understand that you want to reset your password/unlock account. To prove your identity, please enter this verification code in the password reset/unlock account page: 88573904

Regards,
Administrator

Type your new NetID password in both boxes then type the six-digit captcha then select Reset.

10:24   LTE

AA   🔒 adss.jsums.edu

Password Reset   Reset

🕐 04:58

New Password

Confirm Password

973275

Type the characters

- The minimum password age is 1
- The maximum password age is 182
- The minimum password length is 15
- No. of passwords remembered is 24
- The password complexity property is enabled

Your NetID password was reset successfully.

10:25   LTE

AA   🔒 adss.jsums.edu

✓ Your domain password has been reset successfully.

🔑 Password Reset

Change Password

Login to enroll for password self-service   Login

Desktop Site