

Go to the JSU homepage (<u>www.jsums.edu</u>) and click Create/Reset NET ID Password link.



## Click Forgot your password?

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V     Pit Addressencie     X     +       +     ->     C     **     addressencie// authorization.do	Log In Username Password ONE	
	ONE Login Forgot your password?	
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## Type your JNumber for the Username then type the 6-digits then click Continue.

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<ul> <li>Production of the state of the stat</li></ul>	Log In Forgot your password? Username	<ul> <li></li></ul>
	1177 <sub>65</sub> Type the Captcha OT	SITY
		English V

## Select Email Verification then type the 6-digits then click Continue.

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JACKSON STATE UNIVERSITY		
FirstName MI LastName(ONE) ③	( 04:46	D Mobile Access
Select one of the option below to prove your identity This process helps us verify that it is indeed you who is requesting access		
O Duo Security		
Email Verification		
Type the characters you see in the picture below.		
139454		
Letters are not case-sensitive $\Diamond \mid \Downarrow$		
	Cancel Continue	-



**D**ivision of **I**nformation **T**echnology 2024 Reset NetID on Windows

Select your student email address from the dropdown menu then type the 6-digits then click Continue



Type the Verification code your received then type the 6-digits then click Continue





Type your New Password in both boxes then type the 6-digits then click Reset Password.

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JACKSON STATE UNIVERSITY			
SirstName MI LastName (ONE) ()		( <mark>01:</mark>	21 Dobile Access
Reset Password			
* New Password			
* Confirm New Password			
	<ul> <li>The minimum password age is 1</li> </ul>		
	• The maximum password age is 182		
	• The minimum password length is 15		
	No. of passwords remembered is 24		
	• The password complexity property is enabled		
	Type the characters you see in the picture below.		
	174819		
	Letters are not case-sensitive $\label{eq:phi} \varphi \mid \emptyset$		
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Your NetID password was reset successfully.

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JACKSON STATE UNIVERSITY*				
<b>&amp;</b> FirstName MI LastName(ONE) ⑦			Mobile Acc	ess
Password reset successful for the following account(s)				
Back to home	2			