Go to the JSU homepage (www.jsums.edu) and click Create/Reset NET ID Password link.
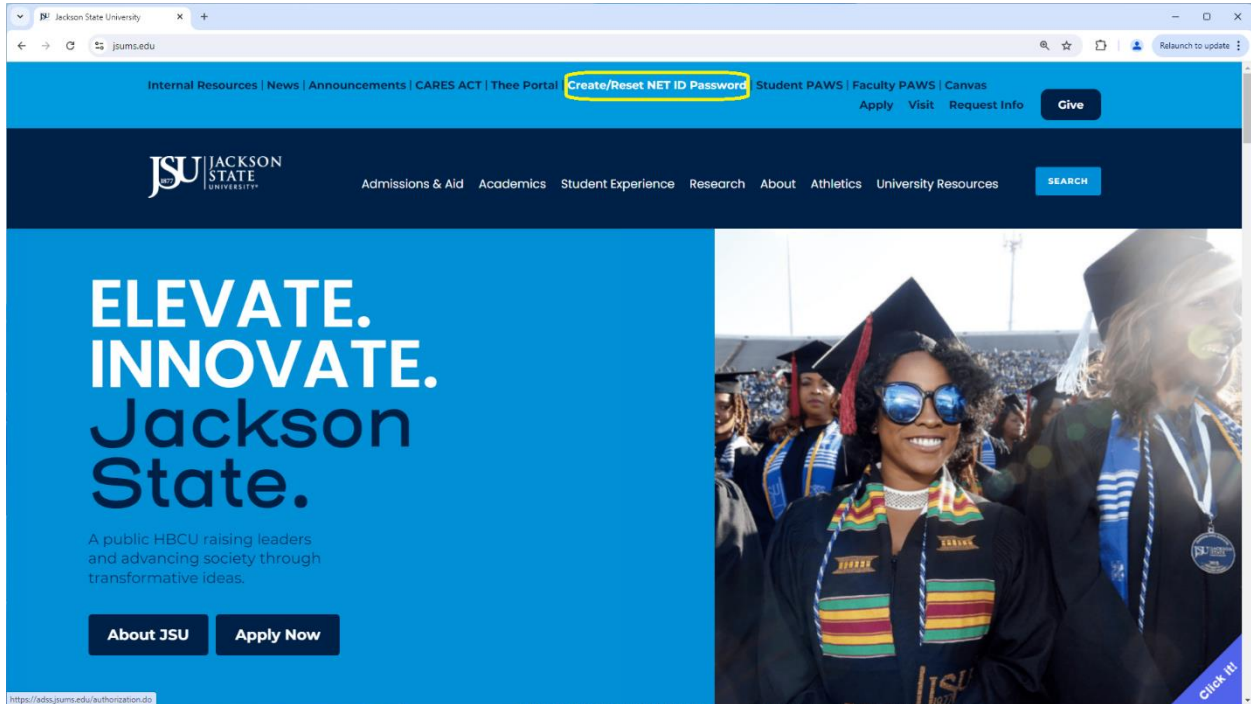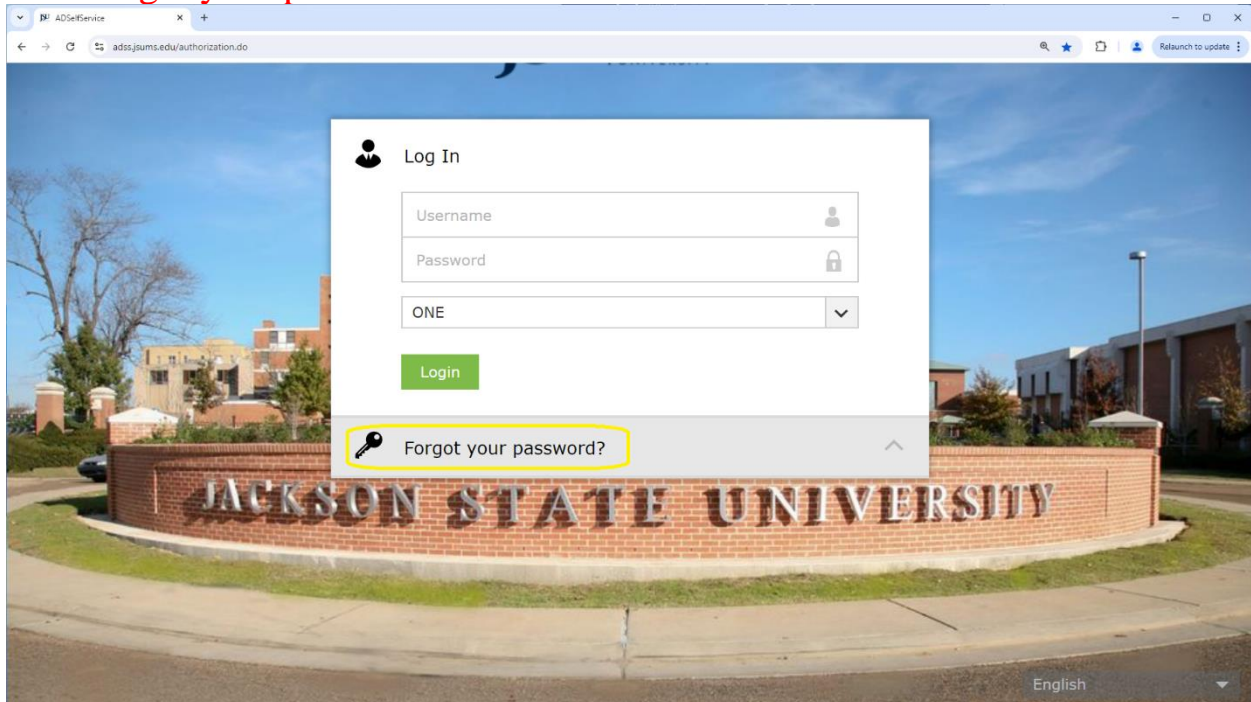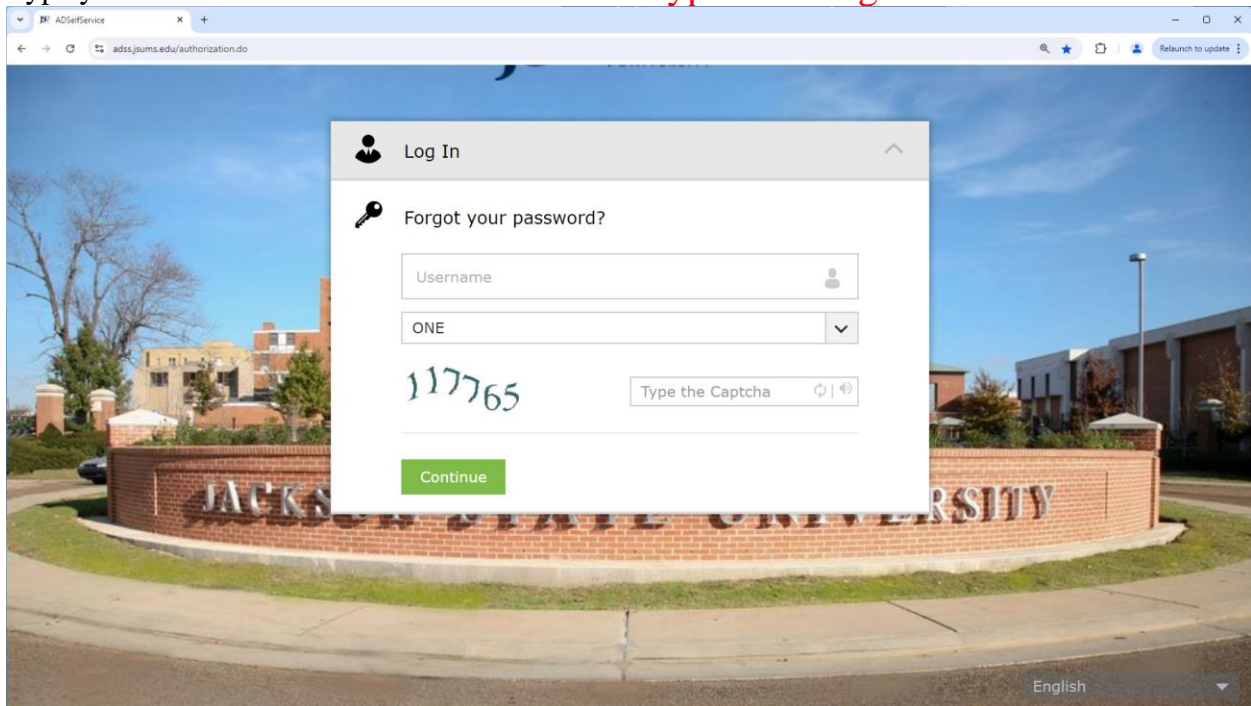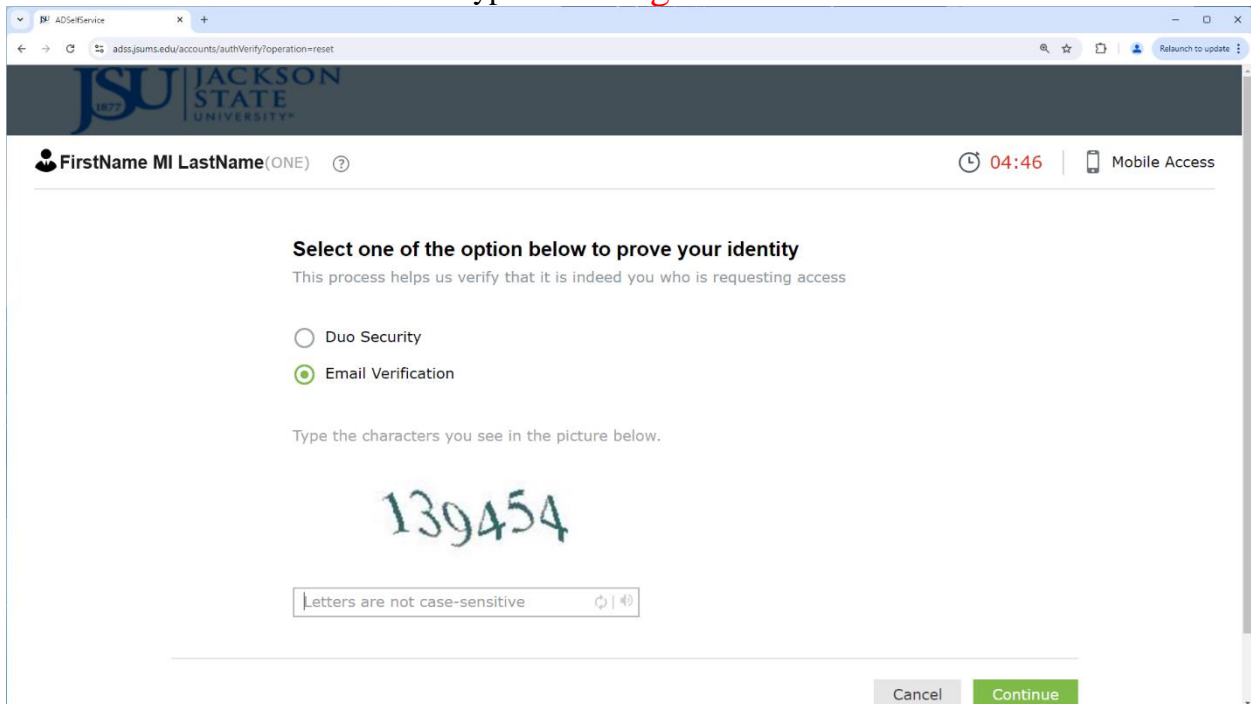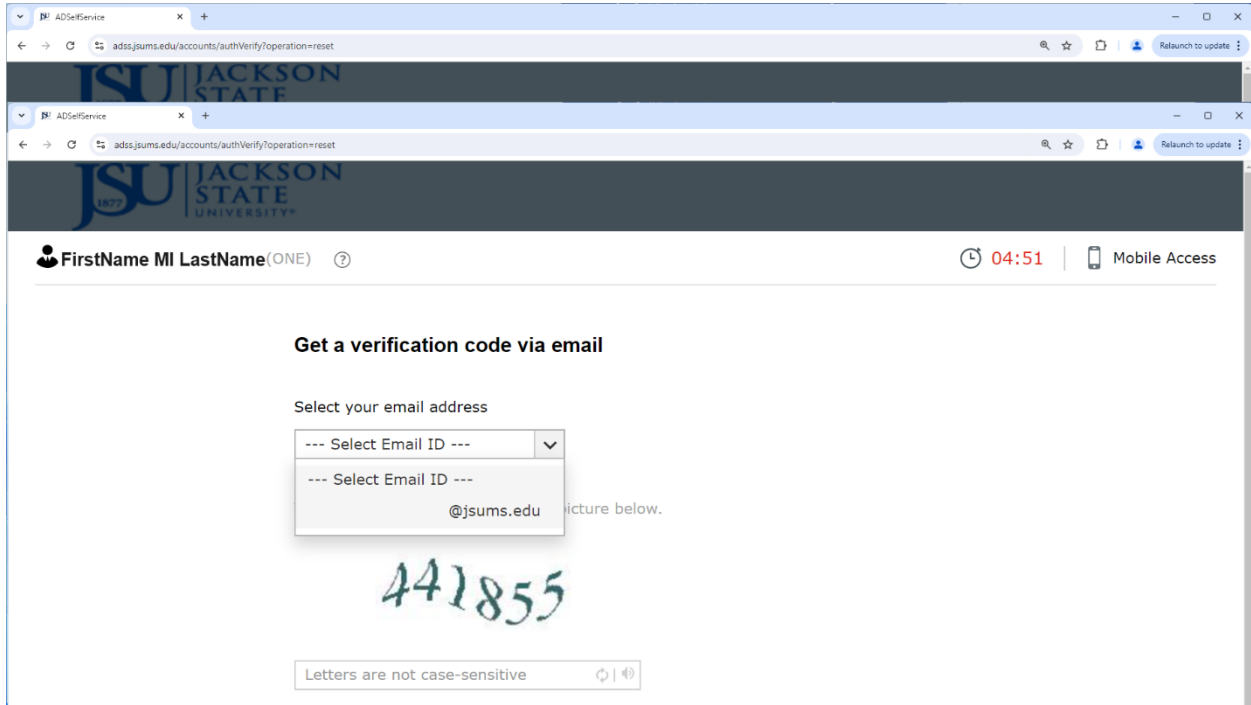

Click Forgot your password?

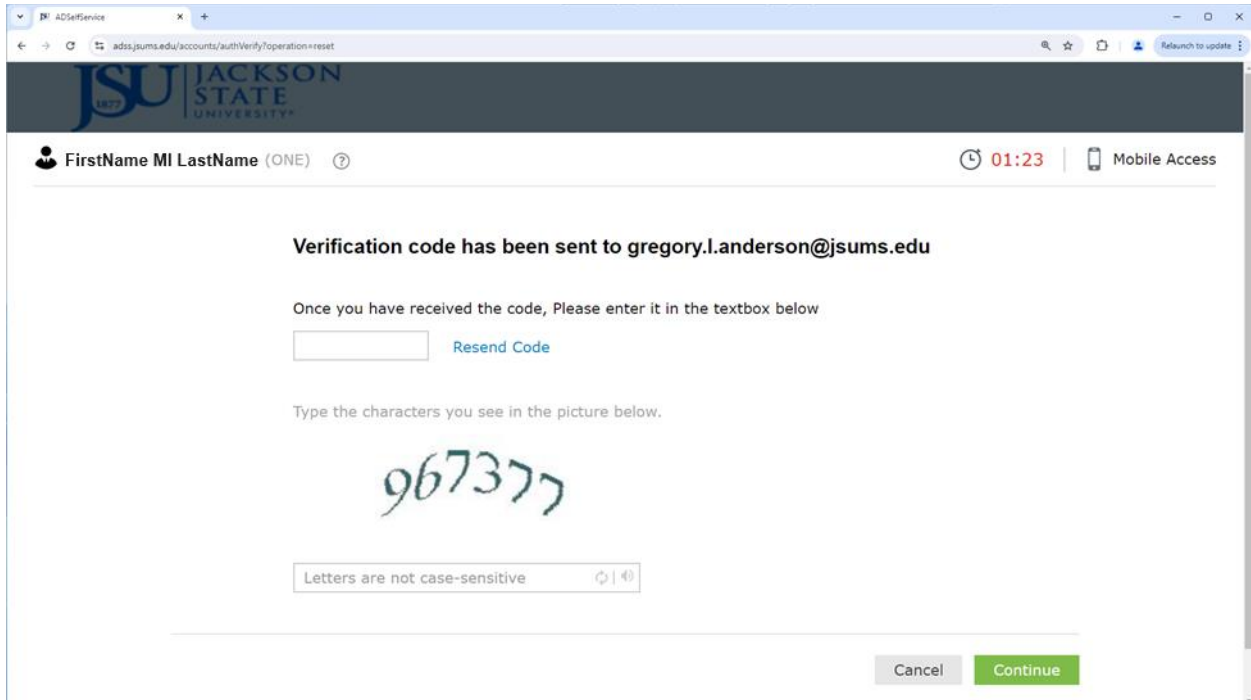Type your JNumber for the Username then type the 6-digits then click Continue.

Select Email Verification then type the 6-digits then click Continue.

Select your student email address from the dropdown menu then type the **6-digits** then click **Continue**

Type the **Verification code your received** then type the **6-digits** then click **Continue**

Type your New Password in both boxes then type the 6-digits then click Reset Password.

Your NetID password was reset successfully.