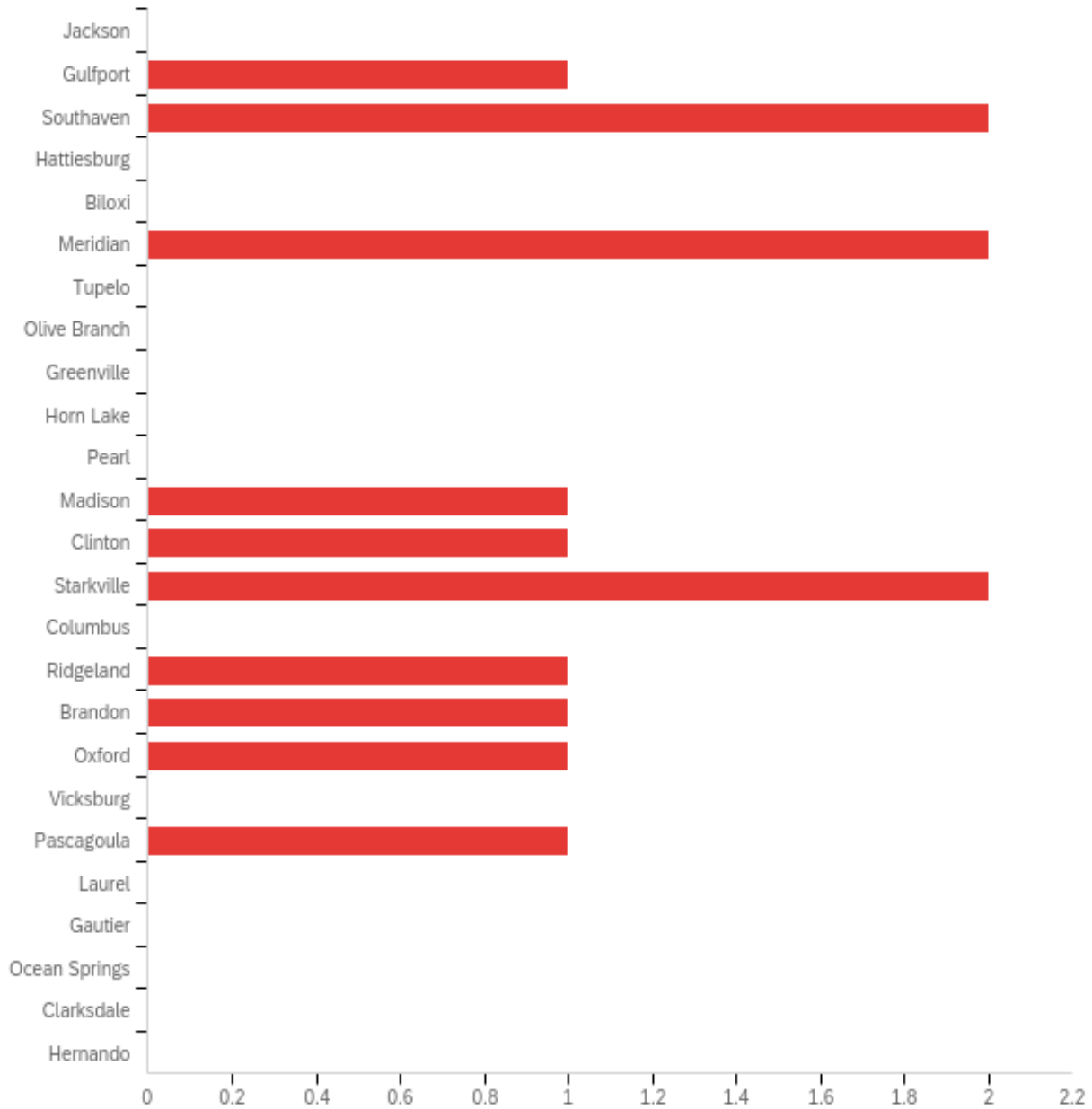
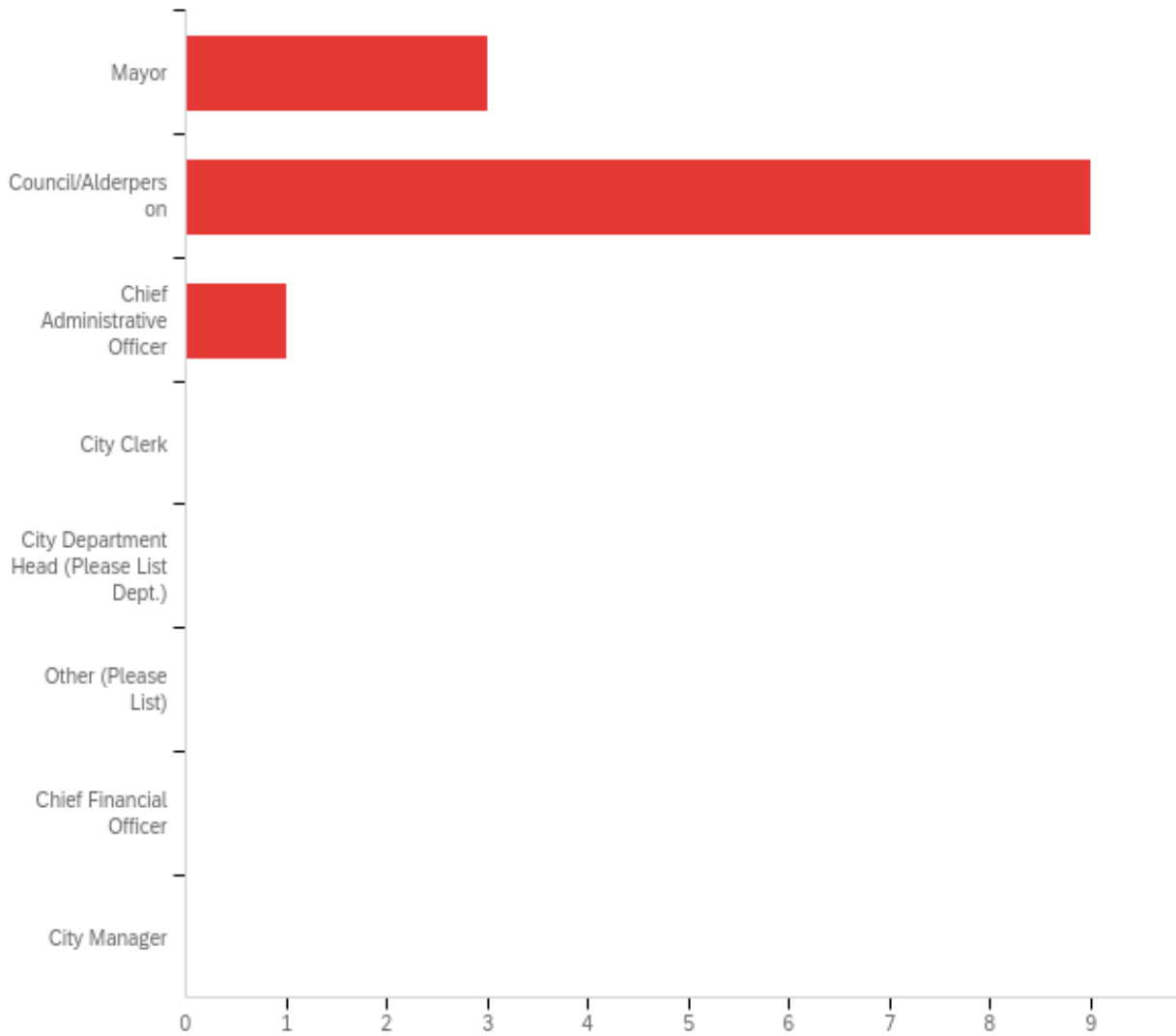


25 Cities Qualitative Survey_Nov2020
January 26th 2021, 10:49 am CST

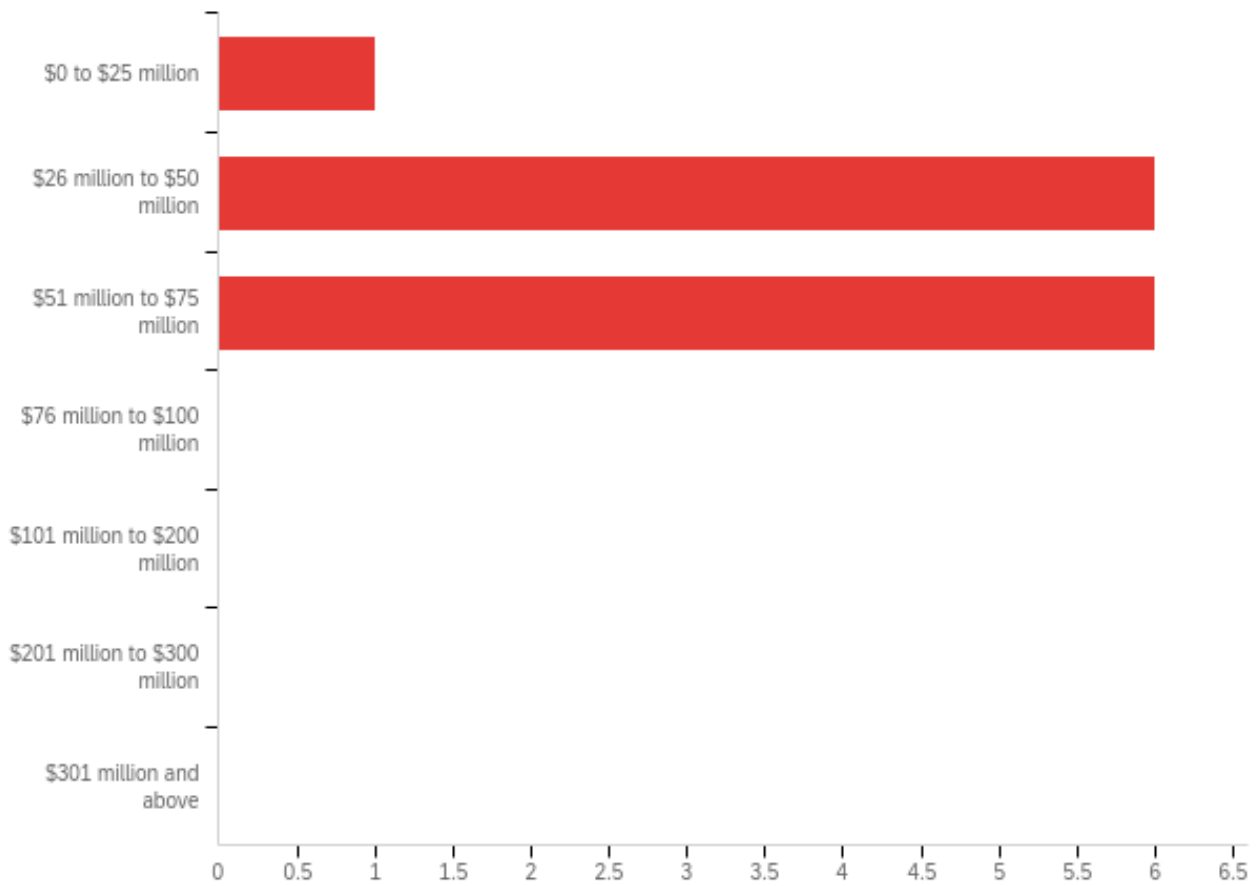
2 - General Information From cities listed in the dropdown below, please indicate what city you are representing:



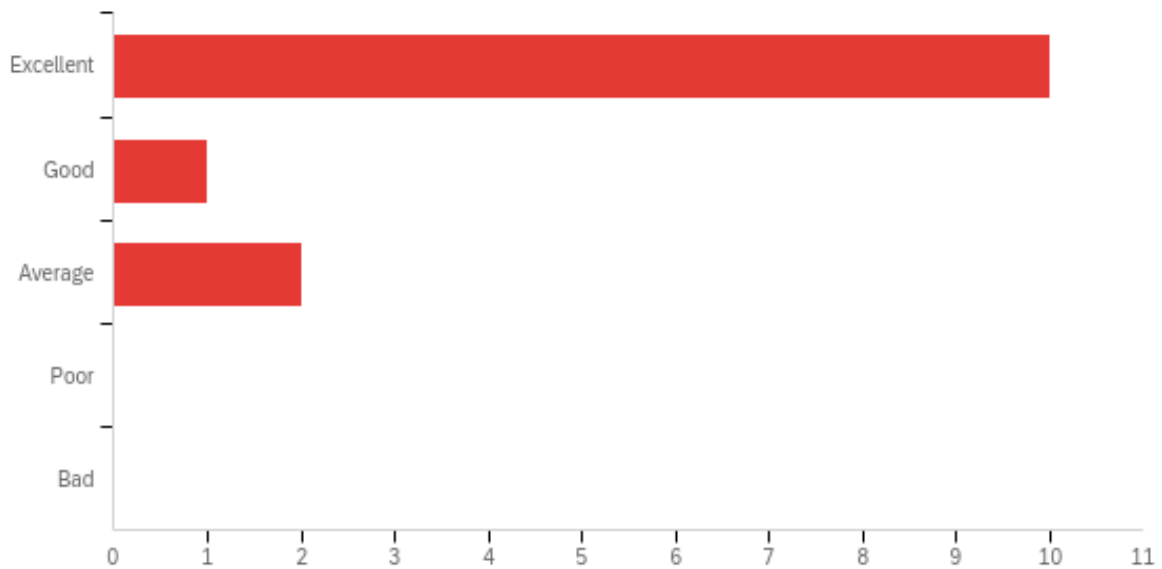
3 - What is your office or position in City Government?



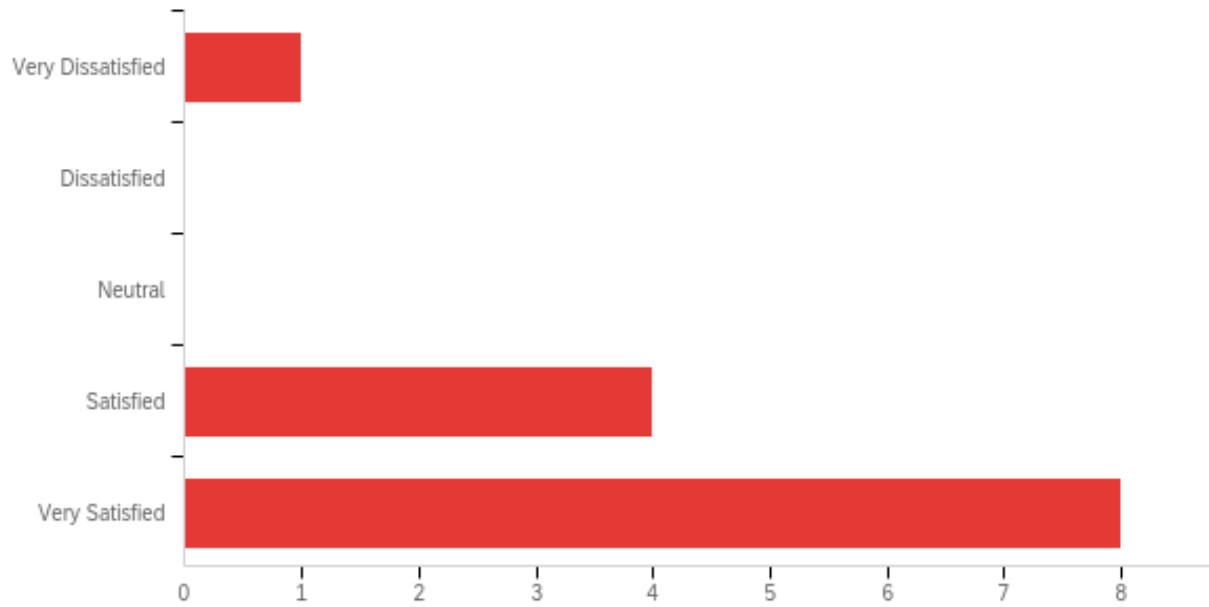
4 - For the current fiscal year, which of the following categories best describes your city's overall budget?



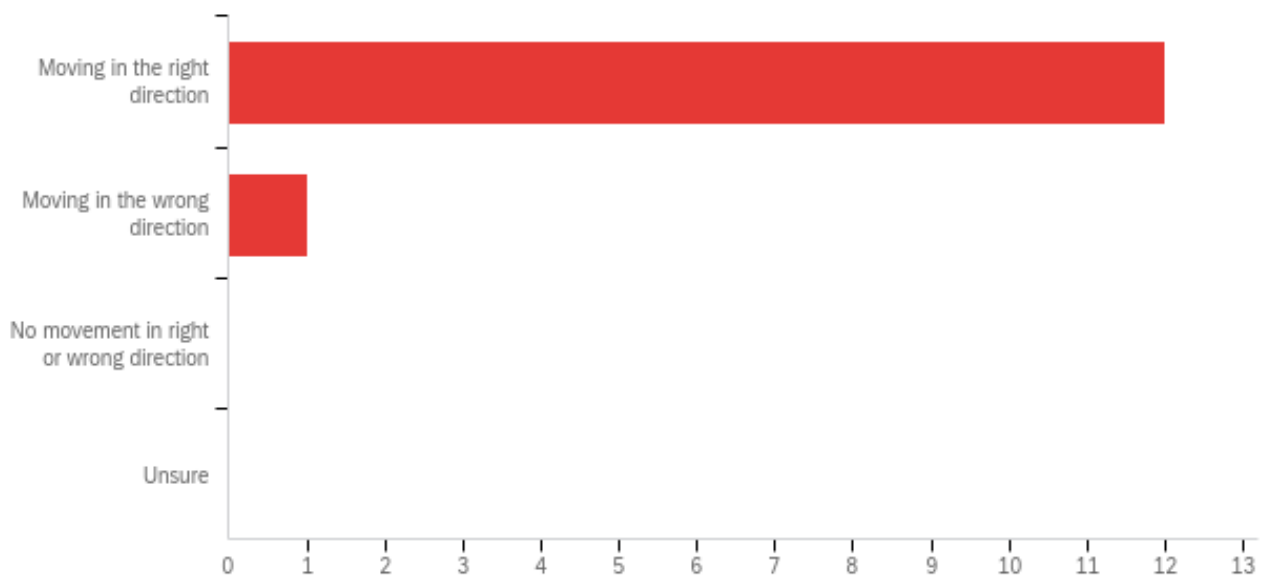
5 - How would you describe the overall quality of life in your city?



6 - What is your overall level of satisfaction regarding how well your city operates?



7 - What is your perception regarding the overall direction your city is moving?



9 - Perception of Public Services Please rate your level of satisfaction with the following Public Services in your city using the following scale:

#	Question	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
1	Sanitation (including sewer and waste management)	0.00%	0.00%	23.08%	53.85%	23.08%
2	Emergency services (including fire department, police, and ambulances)	0.00%	7.69%	0.00%	30.77%	61.54%
3	Quality of roads, bridges, and railways	0.00%	7.69%	46.15%	46.15%	0.00%
4	Health department services	0.00%	0.00%	38.46%	61.54%	0.00%
5	Public library services	0.00%	7.69%	7.69%	53.85%	30.77%
6	Public transit services	0.00%	15.38%	38.46%	23.08%	23.08%
7	Public assistance services	0.00%	0.00%	46.15%	53.85%	0.00%
8	Utilities services (water, gas, electric)	0.00%	0.00%	0.00%	46.15%	53.85%
9	Environmental/Green Economy services	0.00%	7.69%	46.15%	38.46%	7.69%
10	Government Financial management services	0.00%	7.69%	7.69%	30.77%	53.85%
11	Infrastructure safety and security services	0.00%	7.69%	15.38%	53.85%	23.08%
12	Telecommunications services (cellular, broadband, internet connectivity)	0.00%	7.69%	23.08%	46.15%	23.08%
13	Parks & Recreational services	0.00%	0.00%	0.00%	46.15%	53.85%
14	Other services (Please list)	0.00%	0.00%	100.00%	0.00%	0.00%

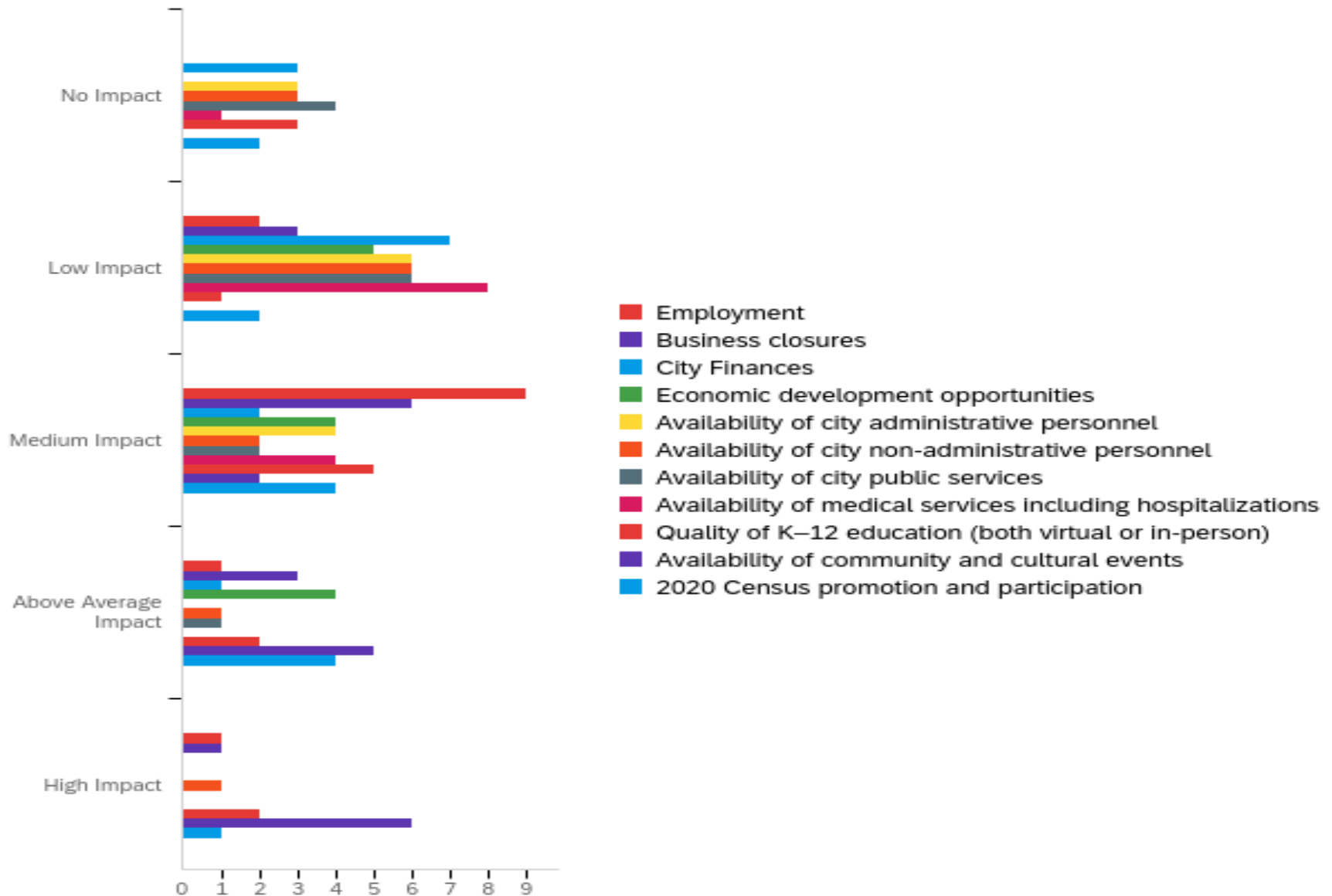
10 - Community-related Issues Please rate your level of satisfaction with the following community-related issues in your city using the scale below:

#	Question	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
1	Level of community engagement	0.00%	7.69%	23.08%	53.85%	15.38%
2	Level of city services supporting women and other minority groups	0.00%	7.69%	30.77%	61.54%	0.00%
3	Level of Self-help/Community capacity-building services	0.00%	15.38%	30.77%	53.85%	0.00%
4	Contributions of Community cooperatives	0.00%	7.69%	53.85%	38.46%	0.00%
5	Contributions of Faith-based organizations	0.00%	15.38%	0.00%	30.77%	53.85%
6	Contributions of Non-profits/ Non-Government Organizations	0.00%	7.69%	15.38%	38.46%	38.46%
7	Level of Community-based planning	7.69%	7.69%	7.69%	61.54%	15.38%
8	Level of Environmental Conservation & Protection	0.00%	7.69%	23.08%	53.85%	15.38%
9	Access to arts and cultural events	15.38%	7.69%	15.38%	53.85%	7.69%
10	Availability of quality affordable housing	0.00%	30.77%	15.38%	46.15%	7.69%
11	Contributions of Neighborhood Associations	0.00%	7.69%	30.77%	46.15%	15.38%
12	Number & quality of parks and recreational facilities	0.00%	7.69%	7.69%	38.46%	46.15%
13	Effectiveness of Crime prevention programs	7.69%	0.00%	0.00%	61.54%	30.77%
14	Outreach activities to Immigrant communities	7.69%	7.69%	53.85%	30.77%	0.00%
15	Availability of Disability services	0.00%	0.00%	46.15%	53.85%	0.00%
16	Other (Please list)	0.00%	0.00%	100.00%	0.00%	0.00%

11 - Other Issues Impacting Quality of Life Please rate your level of satisfaction with the issues below as related to impacting the quality of life in your city:

#	Question	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
1	Access to Higher education institutions	0.00%	0.00%	7.69%	38.46%	53.85%
2	Availability to Technology training and services	0.00%	0.00%	15.38%	46.15%	38.46%
3	Level of Private sector Job creation and growth	7.69%	15.38%	23.08%	46.15%	7.69%
4	Availability of good paying Jobs	7.69%	23.08%	15.38%	38.46%	15.38%
5	Availability of Job training & workforce development services	0.00%	7.69%	30.77%	38.46%	23.08%
6	Number of local financial institutions	0.00%	0.00%	0.00%	46.15%	53.85%
7	Local Tax rates and policies	0.00%	7.69%	7.69%	30.77%	53.85%
8	Effectiveness of local leadership (Government)	7.69%	0.00%	0.00%	30.77%	61.54%
9	Effectiveness of local leadership (Private Sector)	0.00%	7.69%	7.69%	30.77%	53.85%
10	Effectiveness of local leadership (Non-Profit)	0.00%	0.00%	15.38%	38.46%	46.15%
11	Availability of services for Senior citizens	0.00%	0.00%	7.69%	46.15%	46.15%
12	Availability of services for Youth	0.00%	7.69%	7.69%	38.46%	46.15%
13	Other (Please list)	0.00%	0.00%	100.00%	0.00%	0.00%

15 - Impact of COVID-19 Virus Please rate the impact of the COVID-19 virus on the following areas in your city using the scale below. NOTE: Impact refers to negative consequences linked to the virus.



#	Question	No Impact	Low Impact	Medium Impact	Above Average Impact	High Impact
1	Employment	0.00%	15.38%	69.23%	7.69%	7.69%
2	Business closures	0.00%	23.08%	46.15%	23.08%	7.69%
3	City Finances	23.08%	53.85%	15.38%	7.69%	0.00%
4	Economic development opportunities	0.00%	38.46%	30.77%	30.77%	0.00%
5	Availability of city administrative personnel	23.08%	46.15%	30.77%	0.00%	0.00%
6	Availability of city non-administrative personnel	23.08%	46.15%	15.38%	7.69%	7.69%
7	Availability of city public services	30.77%	46.15%	15.38%	7.69%	0.00%
8	Availability of medical services including hospitalizations	7.69%	61.54%	30.77%	0.00%	0.00%
9	Quality of K–12 education (both virtual or in-person)	23.08%	7.69%	38.46%	15.38%	15.38%
10	Availability of community and cultural events	0.00%	0.00%	15.38%	38.46%	46.15%
11	2020 Census promotion and participation	15.38%	15.38%	30.77%	30.77%	7.69%

13 - In your opinion, what is the single most important action needed to improve the overall quality of life in your city?

In your opinion, what is the single most important action needed to improve the overall quality of life in your city?

Recruitment of companies paying higher wages

Citizen involvement

More good paying jobs

Attract homeowners in the upper middle income/upper income bracket

Ending corruption in local government and private sector

Mayoral Leadership

Work Force Housing

healthcare (access to healthcare coverage), i.e., lack of Medicaid expansion in MS

Continued economic development

Higher paying jobs

additional job opportunities