

# Keep Smiling

## Delta Dental PPO™



### Save with PPO

Visit a dentist in the PPO<sup>1</sup> network to maximize your savings.<sup>2</sup> These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.<sup>3</sup> Find a PPO dentist at [deltadentalins.com](https://deltadentalins.com).

### Set up an online account

Get information about your plan anytime, anywhere by signing up for an online account at [deltadentalins.com](https://deltadentalins.com). This useful service, available once your coverage kicks in, lets you check benefits and eligibility information, find a network dentist and more.

### Check in without an ID card

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth date and enrollee ID or Social Security number. If your family members are covered under your

plan, they will need your information. Prefer to take a paper or electronic ID card with you? Simply log in to your account, where you can view or print your card with the click of a button.

### Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim, and we'll handle the rest.

### Understand transition of care

Did you start on a dental treatment plan before your PPO coverage kicked in? Generally, multi-stage procedures are only covered under your current plan if treatment began after your plan's effective date of coverage.<sup>4</sup> You can find this date by logging in to your online account.

### Newly covered?

Visit [deltadentalins.com/welcome](https://deltadentalins.com/welcome).

## Save with a PPO dentist



<sup>1</sup> In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan.

<sup>2</sup> You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

<sup>3</sup> You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services. Out-of-network dentists may bill the difference between their usual fee and Delta Dental's maximum contract allowance.

<sup>4</sup> Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. If you are currently undergoing active orthodontic treatment, you may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

**Plan Benefit Highlights for:** Jackson State University

**Group No:** 16037

**Effective Date:** 01/01/2020

<b>Eligibility</b>	Primary enrollee, spouse and eligible dependent children to the end of the month dependent turns age 26			
<b>Deductibles</b>  Deductibles waived for Diagnostic & Preventive (D & P) and Orthodontics, if applicable?	<b>Low Plan:</b> \$25 per person / \$75 per family each calendar year <b>High Plan:</b> \$50 per person / \$150 per family each calendar year			
	Yes			
<b>Maximums</b>  D & P counts toward maximum?	<b>Low Plan:</b> \$1,000 per person each calendar year <b>High Plan:</b> \$1,200 per person each calendar year			
	No			
<b>Waiting Period(s)</b>	Basic Benefits None	Major Benefits 12 Months	Prosthodontics 12 Months	Orthodontics 12 Months

<b>Benefits and Covered Services*</b>	<b>Low Plan</b>		<b>High Plan</b>	
	<b>Delta Dental PPO dentists†</b>	<b>Non-Delta Dental PPO dentists†</b>	<b>Delta Dental PPO dentists†</b>	<b>Non-Delta Dental PPO dentists†</b>
<b>Diagnostic &amp; Preventive Services (D &amp; P)</b> Exams, cleanings, x-rays and sealants	100 %	100 %	100 %	100 %
<b>Basic Benefits</b> Fillings and simple extractions	80 %	80 %	90 %	90 %
<b>Endodontics</b> (root canals)	50 %	50 %	60 %	60 %
<b>Non-Surgical Periodontics</b> (gum treatment)	80 %	80 %	90 %	90 %
<b>Surgical Periodontics</b> (gum treatment)	50 %	50 %	60 %	60 %
<b>Oral Surgery</b> Covered Under Major Services	50 %	50 %	60 %	60 %
<b>Major Benefits</b> Crowns, inlays, onlays and cast restorations	50 %	50 %	60 %	60 %
<b>Prosthodontics</b> Bridges and dentures	50 %	50 %	60 %	60 %
<b>Orthodontic Benefits</b> Dependent children to age 19	0 %	0 %	50 %	50 %
<b>Orthodontic Maximums</b>	N/A	N/A	\$1,000 Lifetime	\$1,000 Lifetime

\* Limitations or waiting periods may apply for some benefits; some services may be excluded from your plan. Reimbursement is based on Delta Dental contract allowances and not necessarily each dentist's actual fees.

† Reimbursement is based on PPO contracted fees for PPO dentists, PPO contracted fees for Premier dentists and PPO contracted fees for non-Delta Dental dentists.

<b>Rates</b>			
<b>Effective Dates (01/01/2020-12/31/2021)</b>			
<b>Low Plan</b>		<b>High Plan</b>	
Enrollee only	\$21.39	Enrollee only	\$30.74
Enrollee + 1 Dependent	\$40.52	Enrollee + 1 Dependent	\$62.39
Family	\$68.29	Family	\$89.39

**Delta Dental Insurance Company**  
1130 Sanctuary Parkway, Suite 600  
Alpharetta, GA 30009

**Customer Service**  
800-521-2651

**Claims Address**  
P.O. Box 1809  
Alpharetta, GA 30023-1809

[deltadentalins.com](http://deltadentalins.com)

This benefit information is not intended or designed to replace or serve as the plan's Evidence of Coverage or Summary Plan Description. If you have specific questions regarding the benefits, limitations or exclusions for your plan, please consult your company's benefits representative.

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DELTA DENTAL PPO<sup>SM</sup>

BENEFIT HIGHLIGHTS

# Stay Connected



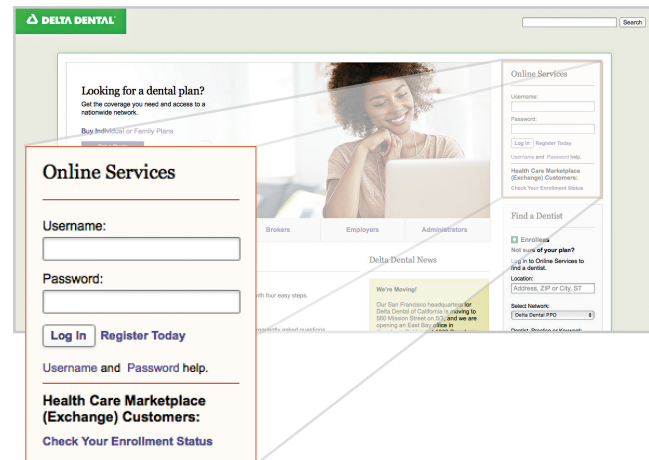
At [deltadentalins.com](https://deltadentalins.com), all the information you need is at your fingertips. You can check your plan details, find an in-network dentist and more.

## Create an account

1. Go to [deltadentalins.com](https://deltadentalins.com).
2. Click on **Register Today** in the **Online Services** section.

With an online account, you can:

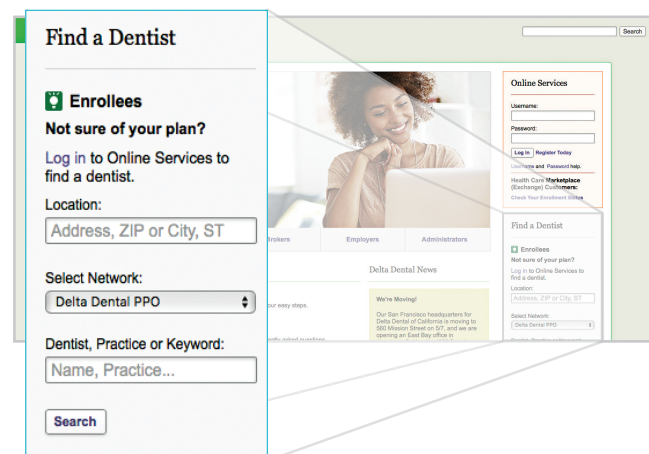
- Check your plan details and eligibility
- Review claim statements and plan documents
- View or print your ID card



## Find a dentist

1. Go to [deltadentalins.com](https://deltadentalins.com).
2. In the **Find a Dentist** section, enter your address and select your network from the drop-down menu.
3. Click **Search**.

Browse Yelp reviews, check office hours and see the address on a map.



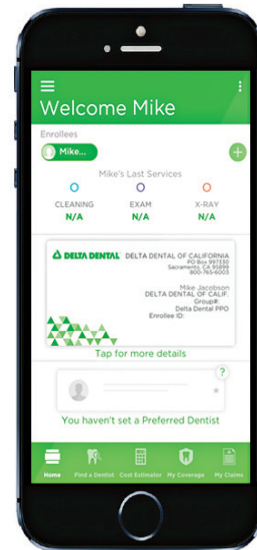
For more online resources,  
turn the page.



## Download the app

1. Open the **App Store** or **Google Play**.
2. Search for “**Delta Dental**.”
3. Download the free app titled **Delta Dental** by Delta Dental Plans Association.

Review your plan details, pull up your ID card and try out the musical toothbrush timer.



## Get answers

Got a question? We've got answers.

### Learn how your dental plan works:

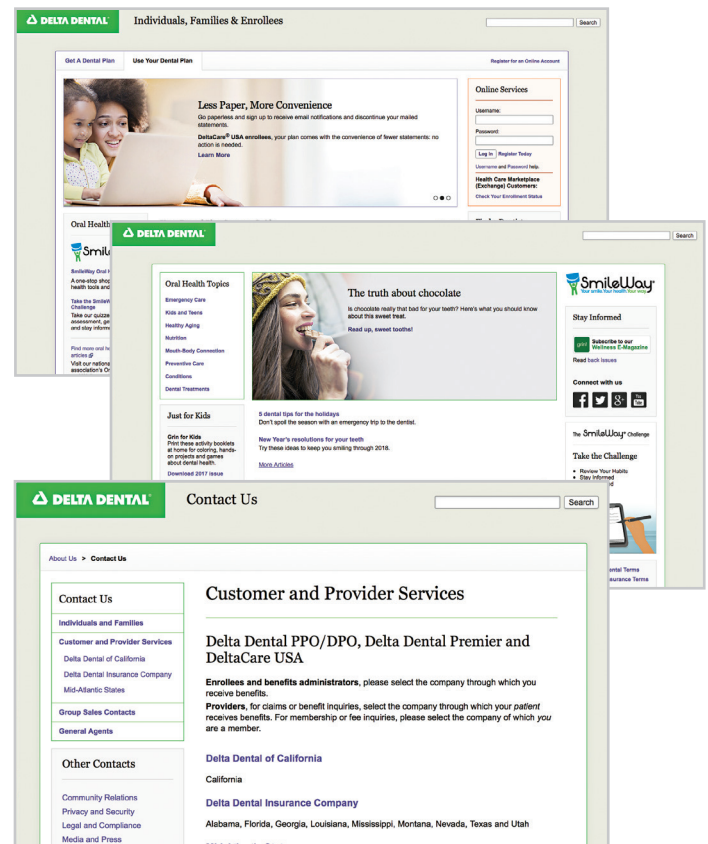
Visit [deltadentalins.com/enrollees](http://deltadentalins.com/enrollees) for the 101 on dental benefits.

### Improve your dental health:

Check out [mysmileway.com](http://mysmileway.com) for the latest recipes, articles and videos.

### Contact Customer Service:

Submit an online question at [deltadentalins.com/contact](http://deltadentalins.com/contact).



Website available on desktop, mobile and tablet

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California — CA, Delta Dental of the District of Columbia — DC, Delta Dental of Pennsylvania — PA & MD, Delta Dental of West Virginia, Inc. — WV, Delta Dental of Delaware, Inc. — DE, Delta Dental of New York, Inc. — NY, Delta Dental Insurance Company — AL, DC, FL, GA, LA, MS, MT, NV, TX and UT. These enterprise companies are members, or affiliates of members, of the Delta Dental Plans Association, a network of 39 Delta Dental companies that together provide dental coverage to 78 million people in the U.S. The website [deltadentalins.com](http://deltadentalins.com) is the home of the Delta Dental companies listed above. For other Delta Dental companies, visit the Delta Dental Plans Association website at [deltadental.com](http://deltadental.com).